2026 ANNUAL REVIEW



diabetesWA
by your side

Acknowledgement of Country

Diabetes WA acknowledges and recognises Aboriginal and Torres Strait Islander peoples as the Traditional Owners and Custodians of the lands where we live, learn and work.
We pay respects and acknowledge the important role of Elders past and present, for they hold the memories of the traditions, cultures and aspirations of Australia's First Nations peoples, and have taken on the responsibility to protect and promote the culture and leave a legacy for future Elders and leaders. We acknowledge any Sorry Business that may be affecting individuals, families and communities at this time.
As an organisation, we acknowledge the impact that diabetes has on Aboriginal and Torres Strait Islander peoples across Australia, and as such we promise to be respectful, take lead from the community and walk together with Aboriginal and Torres Strait Islander peoples, communities and organisations in our journey to reducing the impact of diabetes for the First Nations Peoples of Australia.





By your side for 60 years

Diabetes WA has been supporting West Australians to live well with diabetes since 1965. As we celebrate that legacy, we also look to the future and our role in delivering equitable diabetes care.

Everyone's experience of diabetes is unique. Additionally, the sheer geographic scale of Western Australia demands innovative services that support people to receive the healthcare they need close to home.

Diabetes WA was founded 60 years ago this year by two families looking for this support. Today, we are working to shape the future of diabetes care for all West Australians, making sure everyone can access the care, education and support they need, where and when they need it.

As the challenge of diabetes grows, we will continue to deliver our established programs and clinical services while laying the foundations for strong and sustainable growth in partnership with statewide health services.

We were delighted this year to receive further support from the WA Government to make our Diabetes WA Connect service available to metropolitan GPs as well as rural and regional ones. This service, which enables GPs and nurse practitioners to connect with our endocrinologists, continues to grow as we receive invaluable feedback from those accessing the service.

Highlights for the year included the launch of two new programs to support mental health and help people with medication along with our strategic plan for 2025-2030.

Our gestational diabetes symposium was a memorable occasion. Many dedicated clinicians and researchers work in this space and bringing them together to share ideas to address this pressing issue was an absolute privilege that has sparked many conversations since. Other highlights were representing our diabetes community at the National Diabetes Summit and celebrating with them at the Kellion Awards at Government House in July.

It's been an incredible year, and we thank our many partners, from our community, health services and research organisations to government agencies, for their support. We are excited at the work that lies ahead for Diabetes WA as we continue to strengthen the system partnerships that help West Australians with diabetes to live well. We couldn't do it without you.

To our clinicians and staff, thank you for your care, skill and dedication. Thank you to the WA Government and Hon. Meredith Hammat MLA, Minister for Health; Mental Health; Preventative Health, for recognising and supporting our work across the state.

To all of our funders and partners, your collaboration enables us to make a difference. Most importantly, to those in our community living with diabetes, thank you for trusting us to walk alongside you.



Melanie Gates

Chief Executive Officer, Diabetes WA



Mary Anne Stephens

Chair, Diabetes WA



Highlights

10 Our year at a glance
12 60 years of Diabetes WA
16 Diabetes WA Connect expansion
18 Gestational Diabetes Symposium
20 Quality Use of Medicine
21 The launch of LISTEN

Contents

Meeting the challenge

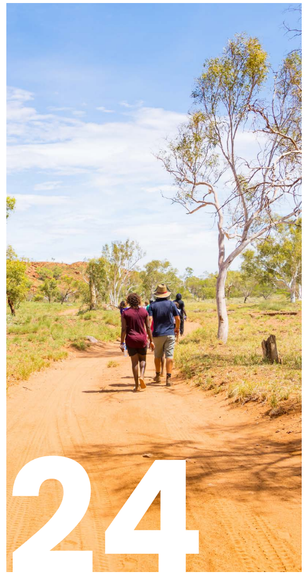
6 Our mission
8 Who we support
14 Our five-year strategic plan

Our work

22 The Diabetes WA Helpline
24 Telehealth across WA
26 Our clinical services
28 Programs and education
30 Programs and education – Aboriginal Health

By your side

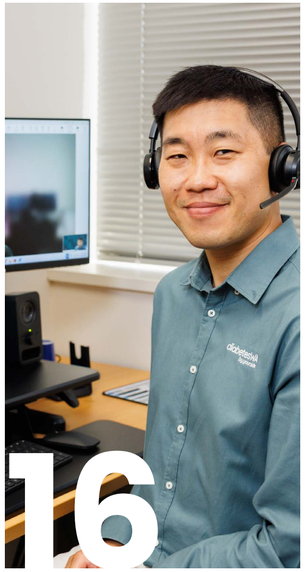
32 Advocacy and community
34 Connecting with our community
36 Our partners
38 In the community
40 Our financial results



24 Telehealth across WA



12 60 years of Diabetes WA



16 Diabetes WA Connect expansion



Our mission

The challenge of diabetes is growing and so is our response

Our mission is to improve the lives of West Australians affected by diabetes through person-centred care, education and support. With our hospitals under increasing pressure, we know that part of the solution is to support people in the community and avoid hospitalisations. Every day, we see the difference that community-based support can make.

By keeping care in the community, we can support more West Australians to live well with diabetes while helping make our health system more connected, accessible and sustainable.

Services

Telehealth and virtual clinics
Diabetes WA Helpline
Diabetes WA Connect
Rural and remote product supply
Metropolitan and outreach clinics

Programs

Self-management community programs
Health professional education & training
Online programs
Type 1 Tech Night

Community

Kids Camps
Community outreach and events
Partnerships
Advocacy

Who we support

As the state's peak body for diabetes, our aim is for a network of support around every individual and family affected by diabetes, when and where they need it.

An estimated one in ten West Australians are living with diabetes, and this number is rising. This includes type 1, type 2, gestational and other types of diabetes. Of these, 85% have type 2 diabetes, 10% have type 1 diabetes and 5% have gestational and other types.

With the right support, most people with diabetes can manage their condition, live well and avoid complications, which can be life-changing for individuals and place pressure on the health system.

Type 1 diabetes

Every day in 2025, on average, one West Australian was diagnosed with type 1 diabetes.

Type 2 diabetes

Approximately one in 13 of West Australians aged 16 and over were reportedly living with type 2 diabetes in 2024.
It is estimated that up to **500,000 Australians** are living with undiagnosed type 2 diabetes.

Prediabetes

It is estimated that **one in six (16%) of West Australians over the age of 25 have prediabetes** (elevated blood glucose levels.)



Gestational diabetes

1 in 7 women who gave birth in Western Australia in 2025 were diagnosed with gestational diabetes.

Aboriginal communities

In remote Aboriginal communities, such as in the Kimberley region, the prevalence of diabetes is as high as **29.2%,** with an additional 8.6% having prediabetes.

Rural and remote communities

Diabetes prevalence in Australia is **1.3 times higher (5.6%)** in remote and very remote areas compared to major cities (4.3%)

Our year at a glance

More than

7,000

attendees at education and engagement events

More than

4,000

health professionals undertook a program or activity

70%
metro

30%
regional

More than

5,000

clinical occasions of service

More than

11,000

calls to the Diabetes WA helpline

"The staff are always helpful and respectful, and my diabetes educator was very understanding of my situation and emailed me some helpful resources."





"Thanks very much for an engaging and well-presented session. Those attending went away with a better knowledge of the hows and whys of diabetes and all appreciated the effort from Diabetes WA to make the session available."

"DESMOND was a helpful, enlightening and educational workshop with presenters who were kind and generous with their knowledge. The diabetes educators demystified the science and gave us practical, real-world examples when it came to food choices. I learned plenty and it added to my confidence in managing my type 2 diabetes."



Ara Jansen

DESMOND participant

60 years of Diabetes WA

In 1965, the first Diabetes WA meeting was held in East Perth. This year, we celebrated 60 years of supporting West Australians living with diabetes.

1961

Perth parents Ken and Betty Walker begin a search for local support after their three-year-old son is diagnosed with type 1 diabetes.





1965

Ken visits the Diabetes Federation of Australia in Victoria to ask about creating a local organisation. While there, he learns that another Perth father, Reg Harle, has made a similar request. Back in Perth, the two men meet. A public meeting is held at McNess Hall in Pier Street, Perth, on August 18, with around 100 participants and guest speakers including local endocrinologist Dr John Calder. The Diabetes Association of WA is established, with Reg Harle as president and Ken Walker as joint treasurer.

1971

16 children attend the first children's camp in Bunbury, many meeting others with type 1 diabetes for the first time.



1976

The Diabetes WA Helpline is established, with nursing sister Noelene Punch answering questions about diabetes each Tuesday between 10.30am and 1.30pm.



1983

The Association employs its first paid member of staff; prior to this all staff were volunteers.

1987

The National Diabetes Services Scheme (NDSS) is introduced by the Commonwealth Government. Diabetes WA is appointed the WA agent.

1988-1993

The Association begins its first studies into the impact of diabetes on Aboriginal communities and puts a strong focus on developing education programs for people living with type 2 diabetes. Government funding of $1000 per year is allocated for two children's camps.

2000

Staff numbers increase and the health services division focuses on several new projects including a Community Awareness Diabetes Strategy, a Living with Diabetes program, a Men's Health Project and seminars on nutrition and type 1 diabetes.



2004 -2007

The Association launches a website and officially changes its name to Diabetes WA. The first online support programs launch, along with a monthly e-newsletter.

2010-2014

A new partnership with the UK's Leicester Diabetes Centre brings world-leading self-management programs to WA. The first DESMOND self-management education workshop is delivered, followed by Telehealth, which offers video call access to diabetes educators for people living in country WA.

2017

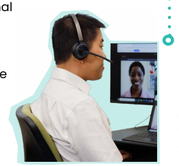
Diabetes WA starts supporting the Roebourne Community at Mawarnkarra Health Service as a fly-in fly-out workforce of diabetes educators, a model that now supports five Aboriginal Health Services across the state.

2018

Diabetes WA hosts the first Type 1 Tech Night, giving people an opportunity to learn about the latest diabetes technology, hear from others with type 1 diabetes and ask questions to product experts from different device companies.

2020

Diabetes WA launches Aboriginal DESMOND – a type 2 diabetes self-management program for Aboriginal communities, along with Baby Steps, an online program for new mothers previously diagnosed with gestational diabetes.



2023

The Diabetes WA Clinic opens, providing diabetes education and support for people living in metropolitan Perth, including insulin pump starts.

2024

Diabetes WA Connect launches in October to connect rural GPs with endocrinologists for support with diabetes management within their communities. The following year it will expand to metropolitan GPs.

2025

We celebrate 60 years of helping West Australians with a new brand and tagline – By Your Side - to reflect our journey and who we are today.



Our five-year strategic plan

Supporting people with diabetes to live well and thrive

Looking ahead, our strategy is anchored in five pivotal pillars that will shape the future of diabetes care in Western Australia. Each pillar represents a commitment to harnessing innovation, empowering our health workforce and driving systemic change.

These strategic priorities are designed to anticipate emerging needs, ensure our services remain adaptable and effective and build a sustainable foundation for generations to come.

1

Engage & empower the community

Create a connected community and elevate consumer voices.

2

Research & Innovate

Improve health outcomes and quality of life, and promote a more sustainable healthcare system.

3

Strengthen the workforce

Build the confidence and capacity of the health workforce to better support people and prevent complications.

4

Expand access and support

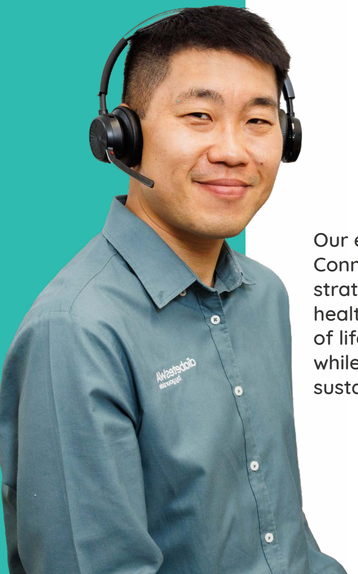
Expand our clinical services and health programs to effectively support more consumers to live well with diabetes.

5

Advocate & Collaborate

Champion change to tackle the unmet and emerging needs of the diabetes community in WA.

Bringing specialist care closer to home



Our expanded Diabetes WA Connect service reflects a key strategic goal – to improve health outcomes and quality of life for people with diabetes while promoting a more sustainable health system.

With only 80 endocrinologists in Western Australia and almost 250,000 people living with diabetes, the wait time to see an endocrinologist in the public system can be lengthy.

As pressure on our health system increases, the goal of this service is to enable GPs to access diabetes support earlier in their patient's journey, without the need for a hospital referral.

By reforming the traditional referral pathway and providing GPs with a direct line to specialist diabetes advice, we are strengthening our response to the growing challenge of diabetes in Western Australia.

Collaboratively designed to strengthen community-based support for people living with diabetes, Diabetes WA Connect is now available to all GP clinics across the state, so more West Australians can receive the care they need closer to home.

This service will ultimately shape a more efficient use of our health system, bringing the specialist directly to the GP. A discussion with one of our endocrinologists can clarify treatment options, support care planning and identify appropriate services.

More than 130 individual GPs utilised the service to support their patients during its initial rollout. We know from feedback that GPs now feel more confident and supported in managing complex diabetes cases, even when their plan does not change.

Potential benefits for patients include fewer hospital referrals and fewer long wait times and journeys to an outpatient appointment.

The service can also result in a diabetes management plan in place sooner, reducing complications and creating better outcomes for members of the community living with diabetes.



"I like the challenge of supporting my patients with diabetes and providing continuity of care. With Diabetes WA Connect I can now access immediate advice and start tests straight away rather than referring my patients to the hospital endocrinology service. Time is so important with chronic disease management."

Dr Jake Wee
Willetton GP

Net Promoter Score: 94

"We have a significant older population here in Quairading so there's an ongoing demand for high-quality care. As a nurse practitioner it's helpful that I can access the service for input from an endocrinologist and diabetes educator, particularly if transport is an issue. The launch of Diabetes WA Connect has been great timing for us."

Dr Min Ding
Nurse practitioner, Quairading

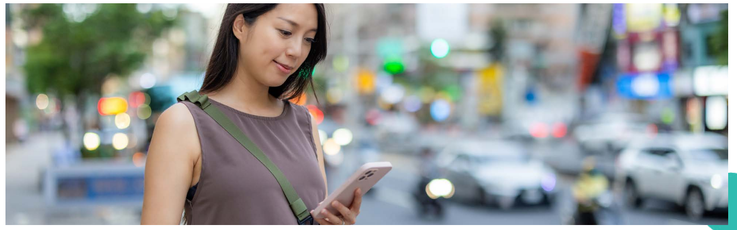


Gestational diabetes symposium

Addressing a pressing health issue for women and babies.







In line with global trends, gestational diabetes (GDM) is the fastest-rising diabetes in Australia, with cases tripling over the last decade. Screening and diagnosing pregnant women for GDM consistently, accurately and at the right time is key to ensuring they receive the appropriate care through pregnancy and beyond, to reduce their risk of developing type 2 diabetes later on.

To respond to this growing, system-wide concern, Diabetes WA hosted a symposium - "Screening for GDM - Are We Getting it Right?" for health professionals in August 2025.

The evening was an opportunity to share ideas and research around timely GDM screening, particularly given the challenges in rural and remote areas of Western Australia.

We were joined by some leading voices in the field, including Professor Claire Meek, Dr Zoe Bradfield, Doctor Emma Jamieson, UWA research fellow Erica Spry, Dr Janet Hornbuckle and Associate Professor Lewis MacKinnon.

From Diabetes WA, we heard from CEO Melanie Gates, diabetes educator Tara Stevens and endocrinologist Dr Greg Ong.

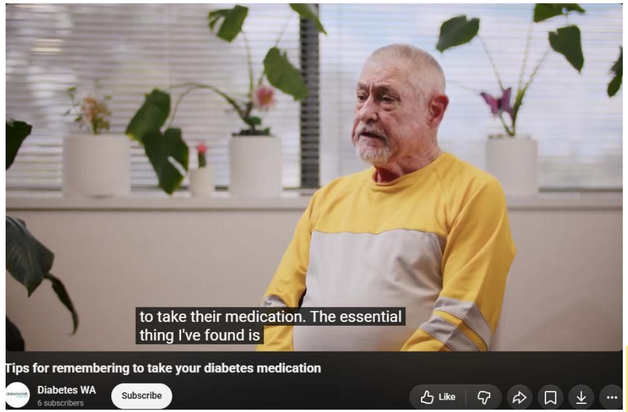
Bringing together so many dedicated health professionals under one roof sparked many conversations around future collaboration, and we are continuing to explore new initiatives to support women with gestational diabetes and their babies.

"This evening exemplified one of our key strategic goals: to collaborate with other organisations to tackle the unmet and emerging needs of the diabetes community in Western Australia."

Our new programs

Quality Use of Medicine

Making medications easier



Many people find it challenging to take diabetes medications as prescribed. Remembering doses, understanding instructions and managing side effects can all make it difficult to stay on track.

To help people address these challenges, Diabetes WA developed a suite of short videos and free resources focussed on understanding and managing diabetes medications, bringing practical information to an important part of everyday diabetes care.

Designed for people living with diabetes, their carers and family members, the resources also give health professionals information to share with patients as part of their diabetes care.

These resources include:
Tips for remembering medications
Information about common concerns and side effects
Videos explaining medications in simple terms
Translated resources for culturally and linguistically diverse communities

LISTEN

Reducing the impact of diabetes distress

This year we introduced LISTEN to our clinical services, a free Telehealth program that focusses solely on the emotional aspects of living with diabetes.

The program was developed by the Australian Centre for Behavioural Research in Diabetes (ACBRD) to empower people to build practical skills to manage diabetes-related distress and improve their emotional wellbeing.

With mental health challenges affecting half of people living with diabetes, the LISTEN program can strengthen people's coping skills and help them to feel more engaged in managing their condition, leading to better health outcomes.

The Diabetes WA Community Network helped us shape these programs from the start, and we thank them for their input and ideas.



By your side, when you need us

The Diabetes WA Helpline supports more consumers to live well with diabetes.

When the Diabetes WA Helpline was established in 1976, it was available to callers every Tuesday for three hours.

Today, our team of award-winning diabetes educators and customer service officers answer the phone five days a week.

For many West Australians, a call to the Helpline is the beginning of an ongoing health partnership with Diabetes WA.

This service is a support hub for individuals with all types of diabetes as well as parents, support people, health professionals, employers, schools and the general public.

Callers can access information and support on all aspects of diabetes care and feel empowered to problem-solve and manage any issues that arise. Our diabetes educators have a range of health backgrounds and include nurses, pharmacists, exercise physiologists, dietitians and midwives.

Our team can also refer callers on to other healthcare professionals or services should the need arise, reflecting one of our ongoing strategic goals – providing equity of access to diabetes care and support, wherever people are in Western Australia.



This year we saw

11,756
Inbound calls

1,100
Outbound calls

1,599
Contacts with a diabetes educator

94.6
Diabetes WA Helpline Net Promoter Score



Telehealth

Many people living in regional, rural and remote Western Australia face barriers to clinical diabetes services, which can be infrequent, interrupted or overwhelmed.

The Diabetes WA Telehealth Service, funded by WACHS and WAPHA, aims to provide a free, 'no wrong door' service to consumers, particularly the most vulnerable populations. Demand for our Telehealth services has continued to grow by 5%, after a significant increase of 31% the previous year.

We provide Telehealth support to women with gestational diabetes in regional WA, with around half our Telehealth appointments for these clients.

Leveraging the support embedded in the Telehealth service, our Endocrinology Service for Country WA provides access to specialist support. This runs once a month with a credentialled diabetes educator and often the client's own GP in attendance.

Diabetes WA remains committed to supporting the parts of our state where access to diabetes care remains a challenge, working in partnership with local services to ensure all West Australians receive the care they need.

36%

increase in demand for our services in the last two financial years.

Net Promoter Score: 67

The Diabetes WA clinic

Our clinical services continue to evolve in response to increased demand.

We run clinics at Subiaco, Port Kennedy and other locations across the state in partnership with local services.

Our clinics provide personalised clinical support for people with diabetes, including those with more complex diabetes management needs. Clients have the opportunity to ask questions, receive self-management support and learn about relevant group workshops and online education.

After significant growth in 2024/2025, our face-to face clinics in Subiaco and Port Kennedy have continued to perform strongly.

We are increasingly seeing clients looking to start on insulin pumps and continuous glucose monitors, reflecting growing consumer demand for diabetes technology.

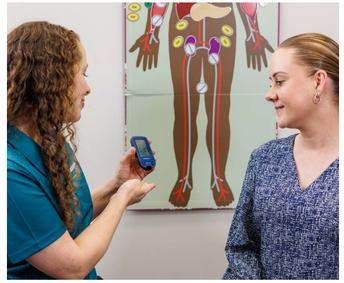
Across the state, we provide clinical services to our partner organisations, including Aboriginal Community Controlled Health Organisations (ACCHOs), regional healthcare providers and a mens' prison.

Our clinics can assist with:

- Insulin pump start-ups and problem solving
- HbA1c point of care testing
- Blood glucose monitoring
- Gestational diabetes
- Starting and adjusting insulin
- Starting new medication
- Dietary adjustments
- Diabetes prevention
- Body weight management
- Continuous glucose monitor (CGM) start-ups and problem solving
- HbA1c finger prick test
- Other aspects of diabetes care and management.











Clinical services Net Promoter Score: 78

Programs and education



This year, we continued to deliver our programs and education for people with diabetes while upskilling the health professionals and employees who support them.

Our community education programs empower people to manage their diabetes in a way that works for them, which we know leads to better outcomes.

DESMOND (Diabetes Education and Self-Management for Ongoing and Newly Diagnosed) has always been a great starting point for people wanting to learn more about managing their condition.

This year we also refreshed and updated our **SMARTs suite of self-education programs** in anticipation of increased demand. Looking ahead, we envision expanding these programs into more regional areas alongside local governments and community groups, while boosting awareness and strengthening referral pathways within other healthcare providers.

Health professional training delivers on one of our key strategic goals: to build confidence and capacity within the health workforce to better support people living with diabetes and prevent hospitalisations.

Our youth services included our two Kids Camps. Running since 1971, these camps give children living with type 1 diabetes the opportunity to meet their peers and learn to independently manage their diabetes.

We continued, in partnership with PCH and the NDSS, to deliver the **Diabetes in Schools** program. Demand for this program continues to rise and we are proud that this service helps schools across WA create safer, more inclusive environments for so many children living with type 1 diabetes. We continue to advocate to increase coverage for the small number of children not currently eligible. Alongside this we have trained staff members working in OshClub afterschool settings and early learning centres.

Our **customer service team** handled thousands of calls and NDSS Helpline tasks, supporting callers with product sales, program enrolments and information about our services.

Supplying regional and remote areas, including Aboriginal Medical Services and regional outposts, continued to give people access to essential diabetes products locally. We continue to **develop and share our own resources**, including ones co-designed with community, such as our popular Tucker Plate.

An overview of our work

7,542

West Australians attended our diabetes education and engagement events. Of these, 39% were at First Nations community events, 77% of attendees were at events in the Perth metropolitan area and 23% attended events in regional areas.

4,135

health professionals undertook a program or activity with Diabetes WA, 14% of whom work in the First Nations health space.

64% of participants were from the Perth metropolitan area

36% were from regional areas in WA.

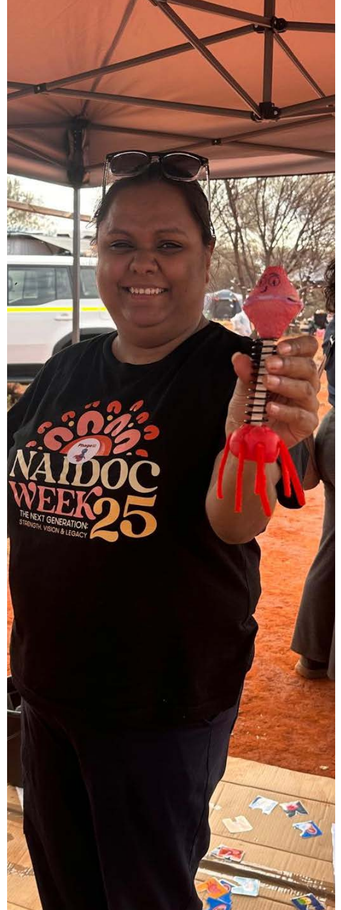
Key activities included **general HP engagement** (1,663 participants), **Access Point engagement** (1,311) and **First Nations health professional engagement** (570).



Programs and education

Building relationships with health services and communities across the state







At Diabetes WA we work closely with Aboriginal Community Controlled Health Organisations (ACCHO) and local health organisations to provide culturally safe healthcare closer to home. We aim to give communities the information and skills they need as we know that the people within these communities are the best people to lead health system solutions.

Our team spends a lot of time out in the community, listening, sharing information and strengthening partnerships. This year we travelled across Perth and beyond, to Albany and the Wheatbelt, the Pilbara and the Kimberley, building mutually beneficial relationships within the ACCHO sector and delivering diabetes education and clinical services to Aboriginal Communities across the state; in total, 27% of our clients come from an Aboriginal or Torres Strait Islander background.

Community engagement, supported by the NDSS, has been very strong this year. Engagement with CALD and First Nations communities remains a priority and this year we've far exceeded our KPIs, often thanks to collaboration with existing organisations such as Binar Futures, which allow us to engage with families in a culturally safe environment.

Together, we are building a health system where diabetes care is accessible, respectful and effective for all.

"An important part of our work is promoting cultural safety in everything we do. This means slowing down, respecting story, understanding different worldviews, and making space for mob to feel seen and heard. Our programs include diabetes education sessions, community health promotion, group yarning sessions and screening events.

We yarn about living well with diabetes, breaking information down gently and yarning in a way that keeps dignity at the centre of every conversation. We focus on supporting local health workers, families, Elders and community leaders so diabetes knowledge stays in the community and not just with visiting staff. Community-led education is powerful — people respond differently when the message comes from someone who knows their Country, their kinship and their lived realities.

Some of the changes we've observed are people feeling more confident to ask questions, families walking together on their health journey and communities supporting each other to make small but powerful changes."

Kathryn Huet

Diabetes Educator and Aboriginal Health Practitioner



Elevating the voices of our community







Diabetes WA represents the voices of people living with diabetes across our state. We listen to our community and, when change is needed, we amplify their voices to government and other stakeholders.

This year, we were proud to be part of the national conversation at the National Diabetes Summit 2026 in Canberra, an opportunity to ensure West Australians living with diabetes were heard by the federal bodies responsible for funding decisions.

We joined forces with diabetes organisations across the country to call on the Australian Government to support two practical, evidence-based recommendations for people living with diabetes to have subsidised and expanded access to diabetes technology.

These include subsidies for insulin pumps for people living with type 1 diabetes and continuous glucose monitoring (CGMs) for people using multiple daily injections or planning pregnancy.

These proposals are grounded in strong clinical evidence and clear economic modelling. They demonstrate that targeted investment in diabetes technology delivers measurable health benefits while reducing long-term pressure on the health system.

The role of our community network

Established in 2024, the Diabetes WA Community Network helps us amplify the voices of people living with diabetes across a wide range of initiatives.

Our members' contributions have been invaluable, from providing thoughtful feedback to sharing their diabetes journeys and offering insights on resources and new programs.

We are deeply grateful for the growth of this network and the enthusiasm of our members in sharing their time and experiences with us.

Their willingness to be involved in our organisation ensures that the lived experiences and practical realities of West Australians with diabetes are truly reflected in everything we do at Diabetes WA.

"The reality is that diabetes is a chronic disease. With most things in life, you have highs and lows, but with type 1 diabetes it never goes away, you always have to manage it, and you never get a break.

I'm lucky in having a well-paid job and not being reliant on subsidies as my pump is fully covered by private health insurance. The more this diabetes technology is available to everyone who needs it, the better."

Leigh Slomp
Geologist



Connecting with our community





We continue to **inform** and **engage** our community, sharing health information and amplifying the voices of West Australians affected by diabetes

Our year in numbers

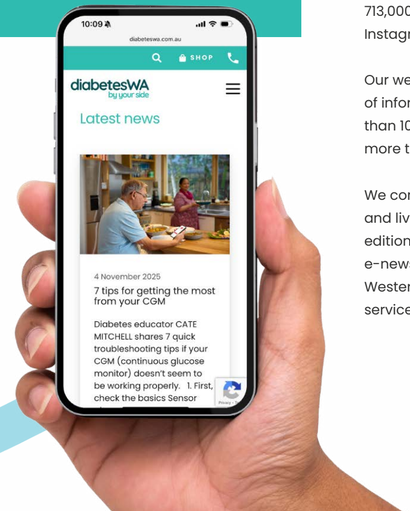
+625%

increase in Facebook reach, July–January year-on-year

713,710 combined monthly Facebook reach

103,732 website unique visitors

241,161 website page views



Diabetes WA continued to strengthen its connection with people living with diabetes, health professionals and communities across Western Australia in 2025–26, helping more people access trusted health information, practical advice and support.

A renewed focus on social media delivered significant growth, with Facebook reach increasing by 625% across the comparable July–January period. Supported by targeted paid campaigns, Facebook recorded a combined monthly reach of more than 713,000 across the financial year, while Instagram achieved almost 55,000.

Our website remained an important source of information and support, attracting more than 103,000 unique visitors and recording more than 241,000 page views.

We continued to share health information and lived experiences through four print editions of *Diabetes Matters*, while our regular e-newsletters connected thousands of Western Australians with practical advice and service updates.

Our *Talking Type 2* newsletter alone delivered almost 440,000 emails across the year, generating more than 117,000 recorded opens.

Our newsletters also provided targeted information for people living with type 1 diabetes and health professionals, while the relaunched *Diabetes Matters* e-newsletter achieved a strong 36% average open rate.

Diabetes WA appeared across TV, local newspapers and radio interviews this year. Highlights included stories on the metro rollout of Diabetes WA Connect on Channel 9 News and ABC Nightlife and our diabetes educator Carly Luff on Sonshine FM. We were delighted to see Premier Roger Cook on Channel 9 News nominating Diabetes WA as his charity for HBF Run for a Reason.

Together, these activities helped us reach new audiences, strengthen engagement with our community and connect more Western Australians with the information, education and support they need.



Our partners

We would like to thank the following partners and contributors

Abbott Australia Pty Ltd
Aboriginal Health Council of Western Australia
AMA Training
Ascensia Diabetes Care Australia
ATCO Australia Pty Ltd
Australasian Medical & Scientific Ltd
Australian Centre for Accelerating Diabetes Innovations (ACADI)
Australian Centre for Behavioural Research in Diabetes (ACBRD)
Australian Diabetes Education Association (ADEA)
Australian Diabetes Society (ADS)
Australian Government Department of Health, Disability and Ageing
Australian Institute of Management WA
City of Joondalup
Culture Care WA
Curtin University
Derbarl Yerrigan Aboriginal Medical Service
Deakin University
East Metropolitan Health Services
Eli Lilly Australia
Genesis Biotech Pty Ltd
Google
HBF Run For A Reason
Health Consumers' Council
Healthcare Logistics Australia (Trividia)
Insulet Corporation
K&L Gates
Karratha Central Healthcare
Leicester Diabetes Centre
Lions Club of Australia
Mawarnkarra Health Service
Medtronic Australasia (Pty) Ltd
Moorditj Koort Aboriginal Corporation
Multicultural Services Centre
National Diabetes Services Scheme
Ngaanyatjarra Health Service (Aboriginal Corporation)
North Metropolitan TAFE WA
Novo Nordisk Pharmaceuticals
Panaceum Group Pilbara Health Centre
Perth Children's Hospital
PharmaCo
Pilbara Minerals
Point of Care Diagnostics Pty Ltd
RACGP
Roche Diabetes Care Australia
Rural Health West
Sanofi Australia
Sigma Company Limited
South West Aboriginal Medical Service
Technical Resources
Venues West
WA Country Health Services
WA Department of Health
WA Primary Health Alliance
Ypsomed Group



By your side

...in the community







Our financial results 2025-2026

Our work is only possible because of the generous support of our funders, partners, members and donors.

Funding from Commonwealth and State governments provided around three-quarters of our income in 2025/26. The rest came from training and consulting, fundraising, memberships and other sources. We are grateful for every contribution, and we are working to broaden our income streams so our services remain secure into the future.

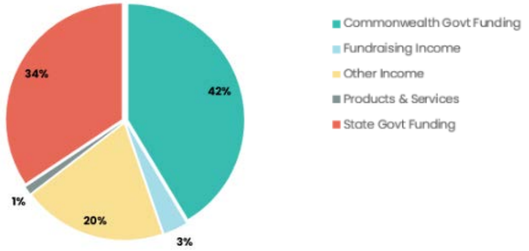
This year our funding was tighter, and we made careful choices to protect the programs and services our community relies upon. We found savings in the day-to-day costs of running our organisation, rather than in the people and programs that make a difference. We finished the year almost exactly balanced, with a very small shortfall. Our finances remain strong and well managed. We want as much of every dollar as possible to reach the people we support. This year, 85 cents in every dollar went directly to our people and the programs they deliver, up from 81 cents last year. Our staff are our greatest strength and our biggest investment.

A strong financial position helps us plan ahead with confidence and cope with the unexpected. This reflects careful, responsible management of the funds entrusted to us, and gives us a secure base to serve our community for years to come.

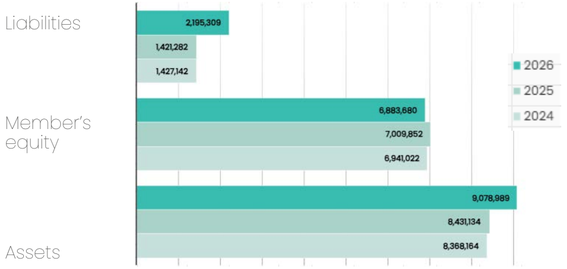


Etienne Pearson
General Manager
Business Operations

Revenue source

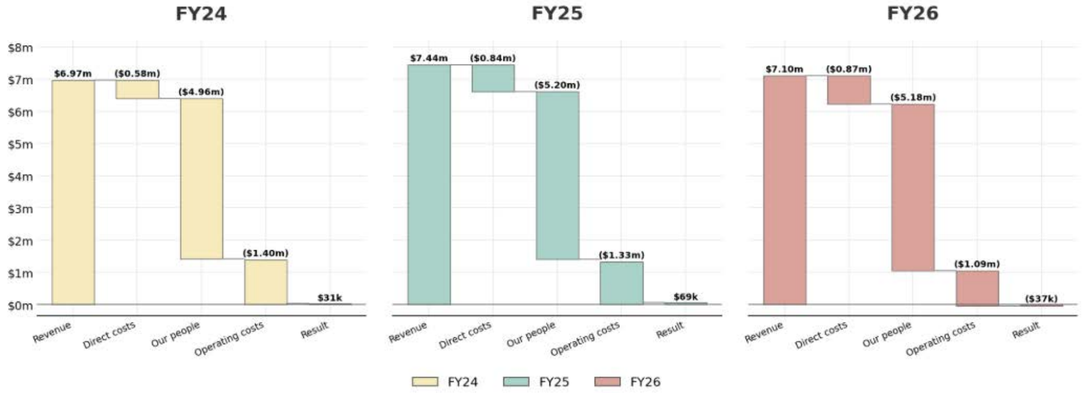


Strong balance sheet



How our revenue was invested

Three-year view of revenue, major operating costs and the annual edit



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